

TERMS & CONDITIONS

- The promotion runs from **21st April to 10th May 2025** at Ibn Battuta Mall.
- Participants must be 18 years or older to enter.
- Each entry requires a minimum spend of AED 200 in a single transaction at stores.
- Employees of Ibn Battuta Mall, Dubai Holdings, Dubai Holding Asset Management, participating retailers, and their immediate family members are not eligible to enter.
- Only UAE residents are eligible to enter the draw; tourists are not permitted to participate.
- Eligible shoppers must submit their receipts at the Customer Service Desk within 24 hours of the purchase date.
- One entry per AED 200 spent; multiple entries allowed for higher spends (e.g., AED 400 = 2 entries).
- No receipts accumulation or carry-over either same day or during campaign duration.
- 1 e-token will be granted for every single spent AED 200.
- Register your receipts at the nearest customer service desk or with the promoters on ground.
- Winners will be selected through a random daily draw and contacted via phone or email.
- A participant can only win once.
- 1 Winner will be selected daily till the end of the campaign and will be announced daily on Ibn Battuta's social media pages.
- Each daily winner will receive a family holiday package for 4 to a selected destination.
- The package includes flights and hotel accommodation for 4 nights and 5 days for a family of 4 (2 adults & 2 kids below age of 12) to one of the selected destinations: China, India or Egypt. Additional expenses (e.g., upgrades, visas, travel insurance, meals, itinerary plan) are not covered and are the responsibility of the winner.
- The prize is valid until 30th November 2025 during low seasons from 10th May 2025. It is non-transferable and cannot be exchanged for cash or other alternatives.
- The value of the holiday is AED 12,000. If the winner selects dates outside of the off-peak season, they will be responsible for covering any additional costs from their own funds.
- Winners must claim their prize within 14 days of notification. Unclaimed prizes will be redrawn.
- Winner must be available to travel between 10th May until 30th of November 2025.
- Winners agree for their pictures to be used in publicity, PR, and social media.
- Management holds the right to announce the winner's name on any media channel chosen by Dubai Holding Asset Management, Ibn Battuta Mall & Dubai Economy & Tourism Department.
- Valid Emirates ID or Passport and other required documents must be presented to claim the prize.
- The mall reserves the right to verify receipts and disqualify any fraudulent or tampered entries.
- Management reserves the right to cancel or amend these Terms and Conditions at any time without prior notice. Any changes will be deemed to be incorporated into these Terms and Conditions.
- By entering this campaign, Customer agree to Dubai Holding Asset Management sending offers and promotions. Customers understand that they can opt out of these mails at any time in the future by selecting the unsubscribe option in the footer of the mail. For details of how Dubai Holding Asset Management processes your personal data please refer to our privacy policy at URL: [Privacy notice for Dubai Holding Asset Management LLC \(Customers\)](#)
- Dubai Holding Asset Management holds the right to withhold prizes for any irregularities found in the draw held and/or ineligibility.
- By entering this campaign, the customer has accepted the above Terms and Conditions.